

SPCA of Texas  
Access to Care

Presented by:  
Derrick Prioleau, DVM

SPCA OF TEXAS 9/23/20

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HOW DO WE ENCOURAGE  
AND IMPROVE ANIMAL  
HEALTH IN THE COMMUNITY?

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HOW DO WE ENCOURAGE AND  
IMPROVE VETERINARY HEALTH IN  
THE COMMUNITY?

1. Establish a supportable and reliable resource with the purpose to serve the community.
2. Find disparities within the community's animal health infrastructure so that you can provide progressive and perpetual solutions in return.
3. Challenge yourself.

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**HOW DO WE ENCOURAGE AND IMPROVE VETERINARY HEALTH IN THE COMMUNITY?**

**1. Establish a supportable and reliable resource with the purpose to serve the community.**

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**SPCA of Texas' Pet Resource Center**

- The SPCA of Texas' Pet Resource Center is designed to support pet owners who are at risk of having to surrender or economically euthanize their pets.
- Our Pet Resource Center team works to provide alternatives to surrender and resources that may help owners keep their pets in their homes and out of local streets and shelters.
- Our Pet Resource Center focuses on providing assistance with pet food, veterinary care, housing support, and more.
- In addition to assisting at our 4 clinics, we have partnered with 111 full-service veterinary clinics in north Texas this year to provide care to community pets.

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Call Center Calls

8/17-8/23	8/24-8/30	8/31-9/6	9/7-9/13	9/14-9/20	Total Number of Calls
329	369	266	314	332	1,610
234	238	252	193	116	1,033
0	0	0	0	0	0
390	411	424	443	444	2,112
0	165	79	250	343	837
241	277	284	230	227	1,259
295	288	346	54	340	1,323
1,489	1,748	1,651	1,484	1,802	8,174

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HOW DO WE ENCOURAGE AND IMPROVE VETERINARY HEALTH IN THE COMMUNITY?

1. Establish a supportable and reliable resource with the purpose to serve the community.
2. **Find disparities within the community's animal health infrastructure so that you can provide progressive and perpetual solutions in return.**

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Southern Dallas Pet Initiative

- Since 2017, the SPCA of Texas has partnered with other organizations in the community to create the Southern Dallas Initiative, aimed at making Southern Dallas a safer and healthier community by providing pet owners in 23 Southern Dallas zip codes with free pet services.
- The initiative has worked to make spay/neuter surgeries, microchips, vaccinations, and basic veterinary care free and accessible to members of the Southern Dallas community.
- Between April 2017-August 2020, we have spayed/neutered **34,923** pets at no cost to their owners.

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Mobile veterinary team

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**Community Outreach**

- The SPCA of Texas provides outreach to pet owners in the community by building relationships with individual people and neighborhoods.
- One of the biggest challenges to pets receiving veterinary care is pet owners attempting to provide at-home medical treatment for cases ranging from fleas to broken legs. The SPCA of Texas addresses this issue by first identifying the obstacle (poverty, neglect, or transportation) and then solving that issue.
- We have been able to help build enclosures for pet owners who do not have proper fencing, provide pet owners with needed supplies and resources, and bond with members of the community.
- We work with pet owners to empower them to care for their pets – not to penalize people for not having the proper resources to do so.

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**MR. WALKER  
LOVES HIS  
GIRLS HELLEN  
AND ANNIE**

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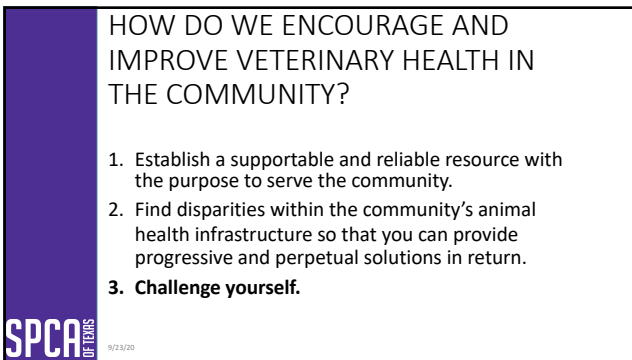
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**SPECIAL THANKS**

- Maddie's fund
- Meredith Jones
- Maddie Yeaman
- Rosa Monterosa

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