You can’t change a dog’s past, but you can change its future.
This manual is a compilation of many of the best parts of other foster manuals nationwide. Any reproduction of others authors work has been done so with permission of the original author. We scoured the nation to find the best of the best and it all has ended up here for your edification.

#FostersSaveLives
#PACCFoster

You Can’t Change a Dog’s Past
BUT YOU CAN CHANGE ITS FUTURE

#FostersSaveLives #PACCFoster

Maddie’s Fund
#ThanksToMaddie
# Contents

**Introduction to Foster Care** ............................................................................................................. 1

- Traditional Fostering (Adoption Ambassador): .................................................................................. 2
- Behavior Fostering: .............................................................................................................................. 2
- Medical Fostering: ............................................................................................................................... 2
- Short Term Fostering: ............................................................................................................................ 3
- Bottle Babies & New Families: ............................................................................................................ 3

**Taking Home a Foster Pet** .................................................................................................................. 3

**Caring for your Foster Pet** .................................................................................................................. 5

- Recommended Supply Checklist ......................................................................................................... 5
- Feeding .................................................................................................................................................. 6
- Grooming ............................................................................................................................................ 6
- Housing ................................................................................................................................................ 6
- Socializing ........................................................................................................................................... 7

**Health and Disease** ............................................................................................................................ 8

- Vaccinations & Deworming ................................................................................................................. 8
- Seeking Veterinary Care ...................................................................................................................... 8
- Protecting your resident pets .............................................................................................................. 9
- Pet Poison Control Chart ................................................................................................................... 10

**Dog to Dog Introductions** .................................................................................................................. 11

- Introductions on a casual walk/hiking: .............................................................................................. 11
- Decompressing Your Foster Dog. .......................................................................................................... 12
- Decompression Checklist for Foster Dogs .......................................................................................... 14

**Body Language of Canine Anxiety** ................................................................................................... 15

**Doggie Language** ................................................................................................................................ 16

**Adopting Your Foster From Your Home Is Easy!** ............................................................................ 17

**FOSTER CARE AGREEMENT** ........................................................................................................ 18

**Workplace Culture Expectations** ..................................................................................................... 21

- Dog Adoption Survey .......................................................................................................................... 24

**PIMA COUNTY PET ADOPTION AGREEMENT** ............................................................................ 25

**Contact Information** ......................................................................................................................... 26

**Quick Reference Links** ..................................................................................................................... 27
Welcome!

Thank you for joining the PACC Foster Family! In becoming an active part of our foster care program, you are extending our shelter walls and offering our animals a new chance at healthy, happy lives in forever homes. You are helping to avoid unnecessary euthanasia, and you are providing us with valuable information to place animals in the homes best suited for them.

Foster parents give shelter animals a place to stay in their home until they are ready for adoption. As a foster, you agree to provide a safe area of your home (separate from existing pets) for your foster to stay. You also agree to provide food, socialization and transportation to PACC for medical care and to return your foster pet to the shelter (or discuss other options with the foster coordinator) when he or she is ready for adoption.

This manual is meant to build on what we go over in your foster orientation, and provide you with information to help you care for your foster pets. It is also intended to explain the policies and procedures of Pima Animal Care’s Foster Program. This manual is not all inclusive; PACC staff are available to provide further assistance as needed. Please do not hesitate to reach out to us if you have any questions, concerns, or feedback related to our foster program. We are here to help you.

Training Opportunities: To become a foster parent, you will want to go through a PACC foster orientation, if you haven’t already. If you are interested in bottle-feeding orphaned pets, we offer a Bottle Baby class to provide you with tips and tools to make your foster experience as successful as possible.

What type of fosters are available at Pima Animal Care Center.
Traditional Fostering (Adoption Ambassador):
This is where you select an animal and it stays at your house and you help find its forever home.

Behavior Fostering:
These animals need a little more help in learning to become the perfect house `guest. There areas of opportunity can range anywhere from just needing to learn how to reacclimate to living in a house to maybe they don’t get along with another species of animal and need to be kept separated from them.

Medical Fostering:
Animals with medical needs. These animals may be recuperating from surgery, treatments or any other variety of medical needs.

Examples of medical needs would be:

Long-term medical needs

- Ringworm – usually a 4-6 week commitment. As a foster, you would be asked to bathe pet(s) twice weekly with Lime Sulfur dip, give daily oral medication, and come back to the shelter weekly for rechecks. After fostering a pet with ringworm you will only be able to foster other ringworm positive pets until given clearance from our medical team.
- Mange (non contagious) – usually a 2-3 month commitment. As a foster, you would be asked to give daily medications, bathe pet 1-2 times per week, and bring to shelter for rechecks every several weeks.
- Broken bones – usually a 4-6 week commitment. These pets usually need to come in weekly for re-checks and may or may not need daily medications. Most have exercise restrictions and/or need strict crate rest.
- Heartworm (non contagious) – usually a 2-3 month commitment. These pets need daily medication initially; then they come to the shelter monthly for heartworm treatment. They require crate rest/exercise restriction for the duration of treatment.
- Extensive wounds – the time commitment varies from pet to pet, but most will need several weeks to months of foster care. These pets need frequent bandage changes, sometimes under sedation, so they may need to come to the shelter multiple times per week initially; then they may be able to go a week between bandage changes until cleared. They also may need medications given daily.

Short-term medical needs

- Post-operative care – usually a 1-2 week commitment. These pets may need daily medications, warm or cold compressing of surgery site, suture/staple removal, etc.
- Upper respiratory infections (kennel cough) – usually a 1-2 week commitment. These pets need daily medication(s), and depending on the severity may require other supportive care (such as subcutaneous – sub Q – fluids, special diet, etc.).
- Pets in need of special monitoring for medical conditions, appetite, weight loss/gain, etc. The time/medical commitment will vary from pet to pet; this will be discussed on a case by case basis.
Short Term Fostering:
Daytrips, Overnights or set period of times. Come up and take a dog out for lunch, maybe have it spend the night in your house or even just a week or two! Studies have shown any time away from the shelter really helps reduce an animal’s stress levels and reduced stress levels helps an animal be more adoptable! This also helps us market the animal (with your photos) and learn more about its home personality.

Bottle Babies & New Families:
Sometimes we get orphans in who need someone to watch over them and help them grow big and strong! Fostering bottle babies is a challenging yet rewarding experience. There is no greater feeling in the world than to see a little orphan animal grow big and strong and find a forever home to enjoy the rest of their life in!

On occasion we get new families: mammas who have just given birth. The shelter is such a stressful place. We love to get these new families into calm and relaxing foster homes so that Mom and Babies get every opportunity they can to stay happy and healthy!

Animals in this category often are:

- Orphaned puppies or kittens who are too young for adoption, but are eating on their own. This is usually a four-week commitment. As a foster, you would be responsible for keeping them fed, cleaned, and well socialized.
- Orphaned puppies or kittens who are too young for adoption, and need to be bottle fed. This can be anywhere from a 4–8 week commitment. As a foster, you would be responsible for keeping them fed (bottle-feeding every 2-3 hours), cleaned (bottle babies need help going to the bathroom every time they eat), and well socialized.
- Puppies or kittens with a mother. As a foster, you would be responsible for making sure mom is fed, their area is kept clean, and mom & babies are well socialized as well as contained and safe.

All of the fostering opportunities listed above are also available for our Feline Friends as well!

Adult Cat Foster Manual

To find out more about fostering Cats & Kittens with PACC you can access the Cats & Kitten Foster Manual online with the link or QR code provided to the left.

Medical Fostering Manual

For more information on fostering animals with Medical Needs you can view that manual online with the link or QR code provided to the left.

Taking Home a Foster Pet
When you are ready to foster a pet, schedule an appointment with a foster coordinator. Sometimes we will contact you when a pet/litter matching your request comes into the shelter, to minimize their length of stay. The foster coordinators will also send out email requests for pets/litters in the shelter who would benefit from foster care. If you are able to foster one of these pets/litters, you should email the appropriate foster coordinator to discuss placement.

Please note that not all pets in the shelter are available to foster, so you may see pets posted online or when you visit the shelter who may not be candidates for PACC foster care. Additionally, pets posted online may already be in foster care. For these reasons, please do not get your heart set on fostering one particular pet. Even if that pet has found placement there are many others in need. If you have questions about whether a pet is still available or in need of PACC foster care, please email your foster coordinator.
When agreeing to foster a pet or notifying us of your availability, please be mindful of what you can realistically commit to. The commitment to foster a pet includes:

- The length of time you will have a pet. If you are only able to keep a pet for two weeks, a litter of 3 week old kittens/puppies or a pet with long-term medical needs may not be the best foster candidates for you at this time.
- The frequency of vet visits. Foster pets may need to come back to the shelter every 2 weeks for check-ups, vaccinations, etc. Other pets may require vet appointments every other day for serious conditions.
- Giving medications. Some pets going to foster require no medication, while others require medications every 12-24 hours. We will discuss this with you so that you can decide whether you are able to give the medications needed.
- Frequent feedings. Tiny bottle babies may need to be fed as frequently as every 2 hours throughout the day and night.
- Supplies and other expenses. Pima Animal Care will provide all vet care at our center; we will also provide food, litter, and other supplies as we are able to – however, this is dependent on what we have donated at the time. We may ask you to pay for food, litter, etc. out of pocket. If you are unable to do this for a large litter of pets, then please foster a smaller litter or single pet. (Remember to save your receipts, often out of pocket foster expenses are tax deductible!)

There will be some cases where pets will need to leave the same day that they come in (pets with ringworm or who need bottle feeding), or when an emergency comes up and you are suddenly no longer able to keep your foster pets. In these urgent situations, refer to the contact sheet, at the end of this handbook, for who to contact on days when a foster coordinator is not here.

Foster Returns Schedule

If you know in advanced you will need to return a foster pet, Schedule an appointment with your foster coordinator. 48 hours advanced notice is recommended for scheduling planned returns of foster pets.

https://goo.gl/3878bc

When you come to pick up a foster pet, bring a leash/collar combo or a slip-style lead if you have one for adult dogs. Cats, kittens, and puppies must be transported in a carrier. Our pets should be transported securely in a vehicle, not a truck bed, and pets should not be removed from the carrier until they are safely in your home. You will also need to bring your driver’s license or other photo ID the first time you pick up a pet (this is not required every time).

Foster pets will be picked up from the Live Release/Coordinators’ office, which is next to our customer service area. Every time that you pick up a pet, you will need to sign a new Foster Agreement (copy included in this handbook). We will go over any medications/treatments, post-operative care, and/or appointments needed at this time.
Caring for your Foster Pet

Supplies: We will provide you with all medical care and medical supplies needed for your foster pet. When possible we will provide other supplies. **We will do our best to provide as donations allow, but we cannot guarantee to provide these supplies.** Please remember: Any money spent on foster care may be tax deductible as donations!

Recommended Supply Checklist

If there is something specific you are in search of let your foster coordinator know and we will keep an eye out on the donations for that supply and if we see it, we will set it aside and contact you. If we have it, and you need it... you got it!

But we have been foster parents ourselves! We know part of the fun of fostering is that first trip to the pet store to buy all sorts of pawsome things for your new foster! We completely understand that too!

<table>
<thead>
<tr>
<th>Strongly Recommended</th>
<th>Not Needed – But may make your life easier!</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food</td>
<td>Baby Gates</td>
</tr>
<tr>
<td>Food Bowl (For Food &amp; Water)</td>
<td>Exercise Pen (Xpen)</td>
</tr>
<tr>
<td>Dog Food Storage Bin</td>
<td>Dog Brush</td>
</tr>
<tr>
<td>Food Scoop</td>
<td>Doggy Shampoo &amp; Conditioner</td>
</tr>
<tr>
<td>Collar &amp; Leash</td>
<td>Nail Clippers</td>
</tr>
<tr>
<td>ID Tag W/Phone #</td>
<td>Ear Cleaner</td>
</tr>
<tr>
<td>Crate</td>
<td>Enzymatic Odor Neutralizer</td>
</tr>
<tr>
<td>Dog Bed</td>
<td>Potty Pads</td>
</tr>
<tr>
<td>Poop Baggies</td>
<td></td>
</tr>
<tr>
<td>Toys (Hard &amp; Soft)</td>
<td></td>
</tr>
<tr>
<td>CHEWS! (Rawhides not recommended)</td>
<td></td>
</tr>
<tr>
<td>Treats</td>
<td></td>
</tr>
<tr>
<td>Kong</td>
<td></td>
</tr>
<tr>
<td>Animal First Aid Kit</td>
<td></td>
</tr>
</tbody>
</table>
Feeding
At the shelter, we feed adult dogs once daily in the mornings and leave dry food down for puppies, kittens, and cats at all time. Puppies and kittens also get fresh wet food several times a day. Very young kittens and puppies may also go home with formula. For litters of puppies and kittens, we recommend feeding separately at least twice a day to ensure that every puppy or kitten in the litter gets equal opportunity to eat (in some litters, more robust littermates may eat most of the food, leaving other littermates hungry). We avoid feeding generics to our pets, and we ask that you feed only good quality foods. No table scraps please.

When weaning puppies and kittens, make sure to have dry food available at all times for them to try. Canned food mixed with warmed water should be offered several times throughout the day; over several weeks you should use less water and begin mixing dry food in with the wet food until they are eating just dry food.

Fresh water should be available for your foster pets to drink at all times. We never offer cow’s milks, as dogs and cats cannot properly digest it.

Grooming
Please keep the pet clean, comfortable and safe. Remember: shampoos can be toxic to very young pets! Young pets can be bathed with 1 drop of Dawn dish soap (especially if they have fleas); water should be kept warm and they should be fully dried since young pets cannot regulate their own body temperature. If you notice fleas or ticks on your foster pet, please contact your foster coordinator to arrange for flea/tick treatment.

Any pets with undercoat, long hair, or mats should be brushed daily. Never use scissors to remove mats. Mats should be removed by clipper or a pet groomer.

Housing
We recommend keeping foster pets in an area that is isolated from your other pets, at least 2 weeks until the incubation period for diseases such as kennel cough, ringworm, etc. has passed; we want to minimize the risk to your personal pets. Our fosters have found that areas such as bathrooms, laundry rooms, use crates, baby gates or fenced in kitchens with tile flooring work well for housing foster pets. Try to use a space that is easy to sanitize (tile flooring – no carpet; no couches, beds, etc.) in case of ringworm, parvo, or other infectious disease.

If you are fostering a litter of puppies or kittens, keeping them in an area such as a playpen, whelping box, or children’s wading pool may help limit the area of “clean up” required. This type of enclosure will also allow you to make observations while providing plenty of room for a mother and her growing litter.

Remember: the environment must be sterilized between foster pets/litters to minimize risk of your new litter getting sick. Use 10% fresh bleach/water solution. A bleach solution loses its effectiveness if it sits for any length of time. If you have fostered pets with ringworm or parvovirus, you will only be able to foster pets with that condition until the environment has been sterilized and cleared by our medical team.

Dogs and puppies should be housed primarily indoors. When taken outside, dogs must be leashed at all times unless in a fenced-in yard. Foster dogs should not be let outside unsupervised, as they may try to escape the yard and head back to their original home. Dogs also should not be kept chained, tethered, or “tied out” in the yard as this is illegal in Pima County. Please do not take your foster dog to a dog park (or any place dogs are off leash), as we do not want to put our dogs in a position in which they might feel the need to fight with another dog or expose them to potential disease. Underage pets must be kept off any public surfaces as they are not fully protected.
As with human children, puppies and kittens will play with anything they can find. Drapes, lampshades, table doilies, electrical cords and crystal ornaments may look like as much fun as the safe toys listed above. Take special care to puppy-proof and/or kitten-proof all areas in your home where fosters will have access. As your foster pet(s) grow, their climbing abilities will improve, so anything irreplaceable should be kept well out of reach.

Socializing
One of the most important parts of your job as a foster parent is to convince your foster pet(s) that humans are kind and loving. Some pets will adjust quickly to you and their new environment, but to some, you may seem like a strange and frightening giant! Be patient and allow your foster(s) time to acclimate to new surroundings. This may mean extra physical attention, or simply allowing the pet to explore on its own.

The principles of socializing are the same for all domestic dogs and cats: love them and they will respond. An outgoing, affectionate kitten or puppy can be cuddled and played with freely. The less social animals will need some encouragement (this is critical, as puppies and kittens have important socialization periods when they are weeks to months old. If they are not well socialized during this time, they may develop aberrant social behavior later):

- Sometimes, holding a pair of young animals together helps—they seem to reassure each other.
- If your puppies or kittens are fearful and run away from you when you approach, try sitting on the floor near them and let them come to you. This is a lot less intimidating to them than seeing a pair of big scary feet walking towards them.
- There is no such thing as a bad puppy or kitten. Even if your litter doesn’t enjoy being held and cuddled, they may tolerate being stroked. As long as they don’t cower under the sofa, they will likely make someone a wonderful pet. Moreover, some of the most aloof puppies and kittens will grow up to be the friendliest, loving adults.
- It’s never ok to punish a naughty animal. If one of your Puppies scratches and bites, it isn’t being spiteful or bad, it’s just a baby who doesn’t understand. Instead of punishing the animal, try distracting it with something else until it forgets about the bad deed it was doing—it doesn’t take long!
- Discourage puppies and kittens from mouthing or biting your hands by distracting them with an appropriate toy. This will make them much more adoptable. Never engage in hand play with pets.
- The less socialized adults may present more of a problem. Be ever-patient with scared animals. Be calm. Talk quietly. Move slowly. Sit low. The more approachable you are, the more likely a scared animal is to come out of its social shell.
Health and Disease

Vaccinations & Deworming
Your foster pet(s) will be up-to-date on age appropriate vaccinations and deworming at the time that you take them in. Puppies and kittens must return to the shelter every two weeks while in foster care to be weighed, dewormed, and have vaccines boosterized starting at 4 weeks of age. Adult foster pets may or may not need to return to the shelter for vaccines. At the time that you pick up your foster pet, we will set an appointment for you to return for this.

Seeking Veterinary Care
Many pets will head to foster with an established treatment plan for an existing medical concern (such as bandage changes, rechecks for broken bones, etc). We will do our best to ensure that any medical concerns are addressed prior to a pet leaving for foster. Please make sure to give all doses of medications and come to shelter for any required rechecks.

Pets coming from the shelter have been exposed to many germs, do not have an established vaccination history, and their immune systems may be suppressed due to shelter stress.

Therefore, it is not uncommon for a pet to become sick shortly after arriving in a foster home. Please watch for the following symptoms:

In puppies or kittens younger than 9 months of age:

- Diarrhea that last for more than a day
- Vomiting and diarrhea for more than 6 hours
- Vomiting more than once in an hour
- Not eating for more than 12-24 hours
- Lethargy without fever for more than 12 hours OR Lethargy with fever
- Sneezing, coughing, and/or goopy eyes
- Areas of crusty skin and/or hair loss
- Lameness paired with discomfort or pain

In adult dogs or cats:

- Not drinking for more than 24 hours
- Diarrhea that lasts for more than 1-2 days
- Vomiting more than 2-3 times in an hour
- Not eating for more than 72 hours
- Lethargy without fever for more than a day OR Lethargy with fever
- Sneezing, coughing, or goopy eyes
- Lameness paired with discomfort or pain
If you notice any of these symptoms, please contact your foster coordinator immediately for guidance and/or an appointment to bring them in to be checked by the vet. Remember that PACC provides all veterinary care onsite at no cost to you, but if you go to an outside veterinary clinic you will have to pay for the visit yourself and will not be reimbursed (but it may be tax deductible).

The sooner your foster pets get checked by a vet, the more likely they are to recover well. Our vets see appointments onsite 7 days a week from 1 – 5 PM, appointments can be scheduled online at the following links.

**Clinic Appointments**
https://goo.gl/FivksP

**Spay & Neuter Surgery**
https://goo.gl/yPp2ij

Emergencies can be seen outside of these office hours, but please contact your foster coordinator first. Kittens or puppies in a litter initially appearing healthy may begin to “fade” (stop growing, losing weight, and/or stop eating). If you notice your foster kitten or puppy fading, please contact us immediately to be seen by a vet.

Emergency situations may include:

- Continuous diarrhea coupled with lethargy
- Continuous vomiting
- Bleeding of any kind (from the nose or mouth or in urine/stool)
- Any trauma such as being hit by a car, dropped, stepped on, etc.
- Seizures
- Difficulty breathing

If your pet is exhibiting any of the above symptoms during business hours, please bring your pet to the clinic to be seen by our vet.

**Protecting your resident pets**

As mentioned previously, pets coming from the shelter have an unknown medical history and may be contagious to other pets. As such, all resident pets should be fully vaccinated before a foster animal enters the home. We strongly recommend that you keep your fosters separate from your resident pets at all times for at least the first 14 days and disinfect the environment before allowing resident pets into areas that foster pets have been in. You should never leave your resident pets and fosters alone together for any amount of time.

Protecting yourself: Animals can carry diseases that are transmissible to humans. These are especially common in stray pets or pets coming from a shelter. To protect yourself from these diseases, everybody in the home should:

- Wash hands before and after handling animals.
- Use protection when cleaning feces and other animal-related messes.
- Disinfect with a 10% fresh bleach-and-water solution. All areas (floors, walls, furniture, etc.) and materials (bedding, toys, litterboxes, dishes, etc.) that have come into contact with foster animal(s) must be bleached before being used for new foster animals.
- Use ceramic, glass, or stainless steel food/water dishes for easy disinfection.
- Be aware that animals can carry disease without exhibiting symptoms. Use the same precautions with a healthy-looking animal as you would with a sick one. Make it a habit to practice good hygiene at all times, including washing your hands thoroughly with hot water and antibacterial soap after handling your foster animals.
- Be familiar with the disease information provided in this handbook, and be sure to let your physician know that you work with shelter animals.
# Pet Poison Control Chart

## Most Common Causes of Pet Poisoning

<table>
<thead>
<tr>
<th>Human Medications</th>
<th>Plants</th>
<th>Household Chemicals</th>
<th>Human Food</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blood pressure pills</td>
<td>Sago Palms</td>
<td>Cleansers</td>
<td>Coffee</td>
</tr>
<tr>
<td>Heart medication</td>
<td>Castor Beans</td>
<td>Fire logs</td>
<td>Chocolate</td>
</tr>
<tr>
<td>Opiates &amp; pain meds</td>
<td>Poison Ivy</td>
<td>Rat poison</td>
<td>Baker's chocolate</td>
</tr>
<tr>
<td>NSAIDs (e.g., Aleve, Advil, Motrin, Aspirin)</td>
<td>Azaleas</td>
<td>Anti-freeze</td>
<td>Sugar-free candy &amp; gum</td>
</tr>
<tr>
<td>Acetaminophen (Tylenol)</td>
<td>Lilies</td>
<td>Fertilizers</td>
<td>Grapes &amp; raisins</td>
</tr>
</tbody>
</table>

### EXTREME

- Tricyclic antidepressants (e.g., Amoxapine, Elavil, Etrafon)
- Methamphetamine (ADHD medication)
- Decongestants (e.g., NyQuil, Sudafed, Theraflu)
- Vitamin D

### VERY HIGH

- Birth control pills
- Sleep aids (e.g., Respert, Ambien, Lunesta)
- Codiene
- Melatonin
- Bupropion (e.g., Wellbutrin, Zyprexa)

### HIGH

- English Ivy
- Peace Lily
- Pothos
- Schefflera
- Chrysanthemum

- De-icing salts
- Liquid potpourri
- Fabric softener
- Glow jewelry

### Human Medications | Plants | Household Chemicals | Human Food |

## Early Signs of Poisoning

- Vomiting
- Diarrhea
- Drooling
- Depression
- Agitation
- Seizures
- Lethargy
- Loss of appetite
- Inability to urinate
- Nosebleeds
- Bleeding gums
- Black or bloody stools

## Get Help!

Call for help IMMEDIATELY if you suspect your pet has been poisoned!

Call your vet or the ASPCA® National Animal Poison Control Center at 800-548-2423.

## Be Prepared!

Keep Hydrogen Peroxide and Activated Charcoal on hand in case of poisoning.

**PET POISON HELPLINE** 800-213-6680  **ANIMAL POISON CONTROL** 888-426-4435

*Any trademarks are the property of the respective companies*
Dog to Dog Introductions

There may be a number of situations in which you would introduce your dog to another dog. Examples are walks in the neighborhood, hiking in a park, dog sitting for a friend, fostering a dog from the shelter, etc. For whatever the reason we need to understand that not all dogs will be best friends and some dogs just aren’t very social at all. Safety should always be your primary concern (for you and your dog/s), though accidents will happen and we can not always prevent them. Always work within your comfort zone. If you are uncomfortable about any given situation, stay away from it, if at all possible and seek the help of someone with more experience to help you through the situation.

Every situation may be different, so always be aware and pay attention to what your dog is doing. It may not be your dog in the wrong, but you don’t want them to have a bad experience.

Some of the biggest errors in the handling of dogs is having a tense leash. If your dog cannot approach another dog calmly to greet them, then you will need to work on that separately from the walk.

**Introductions on a casual walk/hiking:**

1. If you encounter another dog out on a walk, always ask the owner if you can greet their dog. If yes, continue to the next step. If no, try again another day.

2. In order for two dogs to greet, the dogs must be relatively calm (not excited and pulling). If either dog is excited and pulling, it would be safest not to greet at that time. Work on calming skills and having your dog focus on you and try again another day.

3. Once your dog is relatively calm and has good focus, I like the three second rule. Have the dogs greet one another so their noses and rear ends are together so they can smell each other. The entire process should not take more than three seconds. After three seconds, you want to mark the pleasant encounter by saying “yes” (or whatever your mark happens to be) and offering a treat away from the other dog making encouraging sounds. Try your best not to pull on the leash, though a light tug may be necessary, if the treat does not work.

4. You will be able to extend the time your dog interacts with that particular dog with each encounter. Brief encounters are always better than extended ones.

5. There will be times when two dogs appear to be best friends with the first greeting. Even though they get along great it is far better to keep the encounter short and arrange a play date in a neutral area, so they can play off lead and not be tangled with leashes. Meeting in a neutral area eliminates the possibility of one of the dogs guarding familiar territory.

6. Always supervise the play, if the play starts to escalate just step in and give them a break. You can add a command cue like “time out” each time you step in.
Decompressing Your Foster Dog.

Decompressing Rescue Dog
April 6, 2014
Source: roanokeadoptablepounddogs.wordpress.com

Decompression Phase

When adopting or fostering a rescued dog from the shelter, it’s a happy time for you and a relief to the dog. For one, you’ve taken them away from that loud, scary place. As the new owners or foster of the dog, you’re also excited because you’re bringing in a new member of the family into your home. This new situation is exciting for everyone with new interactions and adventures to come.

BUT WAIT! Before you go showing off your new pet to your family, friends, and resident pets, please give the new dog time to relax for a while. The last thing you should do at this point is rush them into a whole new dramatic situation and making them interact that could get them into trouble if they’re not ready for it.

Think of it like this way as humans; you’ve been looking desperately for a job to support your family; you’ve been looking for over three months, your savings is dwindling fast, and you’re worried; VERY worried. You’re getting up every day looking at the paper/internet, going to interviews, and finally you get a job.

First day on the job, you’re excited but nervous, and just want to feel your way around. Then, some co-worker’s trying to make you look bad; trying to push your buttons. You want to do the right thing but if no one gives you time to know your job and no one’s controlling the guy harassing you, things could happen and (you’re back at the shelter) you’re fired; or, worse, in jail, depending on the reaction. This is just my interpretation as we don’t know the feeling of being in doggie jail just because we’re a dog, but I bet I’m close. When volunteering at a shelter you see this stress all the time.
Decompress for at least 3-5 days.

Dogs that have been at the shelter for an especially long period of time need to decompress and get themselves back into a calm state of mind; unlike the worrying and stressing when they were at the shelter.

I had a foster dog once that seemed to be normal at the shelter but wouldn’t make much eye contact. When I got her home, her eyes seem to be darting everywhere but at me. It was odd; I thought she was “special”, or just weird.

I knew she was still kennel-stressed from being at the shelter. It took a couple weeks for her to get over that and get back to herself and finally making eye contact.

Basically, I created a routine taking her for walks in the morning and playing ball afterwards, then I’d put her in the crate to rest for a couple hours. I’d give her something to do, such as a filled kong or some type of dog-friendly chew toy to get her mind working. When she returned to being herself, I introduced basic training such as “Look”, “Sit”, “Down”, and “Come”; all the while I kept her separate from my own dogs. Whenever I felt ready, I slowly introduced her to my own dogs by taking them out on walks together outside the home.

It’s always best to introduce the dogs away from the home (such as on a walk or at a park) to get acquainted.

The next step, after they seem to get along on the walk, is to let them socialize in the backyard. When that’s successful, then you can let both the new/foster dog into the home along with the resident dog(s) together....but only if YOU feel comfortable with it. If you’re the least bit hesitant about it, DON’T DO IT. Dogs can sense when you’re uncomfortable, and one or the other may feel they have to protect you or other family members. If, at any moment, that something does happen, go back to the previous step until there’s no worry or hesitation.

Decompression time varies with each and every dog. Some need more time than others, but it’s safe to recommend at least one week is best for the new dog. Always treat the dog with respect and give them guidance, exercise (dogs walks, playing), and bond with them. If after the decompression phase, the dog starts to show behavioral problems, start to address it with training to get him/her to listen to you and gain that respect. If you need to consult with a dog trainer, that’s what you should do; or ask your family/friends if they’ve had situations like this, and what they did; or look online for articles/video that may have the answers you need. One of the top reasons dogs end up at the shelter are because their owners didn’t train them, or rarely interacted with them.

NUMBER ONE RULE: keep your new dog/foster in a crate during decompression time, and always when you’re not home. After decompression, and everyone’s acquainted and comfortable, it’s up to you, as the owner, to take responsibility to determine if your pet can stay free in the home, or if they should be crated.

Perish the thought you should come home and find a disastrous situation because you left your animals unattended to make their own decisions. Not to say it can’t work, but you have to be certain it can; if not, crate them.
Decompression Checklist for Foster Dogs

When a dog suffers from kennel stress, it can take from several minutes to 48 hours or more for that pet’s anxiety to return to near normal levels. It takes time to build trust, and trust is the basis for obedience. The more a dog trusts its foster, the more likely it will follow the rules.

In some cases, the buildup of shelter stress can make a dog difficult to tire out. This will improve with time, but there are several things a foster should do to make this process go smoothly.

- Prepare needed supplies in order to engage your foster dog mentally. You may want to use food-filled frozen Kongs, puzzle toys, etc.
- If this is your first time outside of the shelter with your foster dog, take a walk around the shelter grounds for 10-15 minutes before leaving to get comfortable with the dog.
- Continue walking, either at the shelter, a park or in your neighborhood until your foster dog appears to relax.
- When you arrive home, ensure that any family members who are meeting the dog for the first time are seated. They should let the dog come to them for attention, as opposed to soliciting attention from the dog.
- Keep your foster dog separated from your own dogs until your foster is visibly relaxed.
- If your foster is unable to settle down (panting, whining, constantly in motion, etc.) channel their energy into a task such as fetch, puzzle toys or any game that engages their brain until they are able to relax.
- Do only essential meet-and-greets for the first 48 hours to week, depending on the dog’s comfort level.

Other Suggestions for Decompression:

- If it’s not possible to take the dog into foster right away, it will help if the foster comes to the shelter to bring the dog treats or take it outside several times. Consider leaving something with your scent on it, such as a towel, with the dog while it’s there. This may help the dog to feel more comfortable and associate the foster with good things.
- If the dog is anxious, use a pheromone diffuser or collar, or diffuse some essential oil of lavender into the air.
- Consider only using essential (safety-related) commands during the first 24-48 hours. Don’t want the dog to jump onto your couch while jumping around the house? Think about saving that lesson for another day when they are more calm and available for learning, and engage your foster in another task that’s incompatible with jumping on the couch, like a game of Box Hide and Seek.
- Make sure your activities don’t overstimulate the dog.
- If the time of day is flexible, fosters should consider taking a dog right after it’s been expending energy in the shelter’s play group—just don’t skip the long walk!
- If the dog is fearful and you’re walking in a place that’s not public, consider walking with a longer leash so that the dog doesn’t need to be closer to you until it’s more comfortable.
- Consider playing soft music. Classical, reggae and ambient electronic work well for helping pets decompress.
- Try to stick it out for the first 24 hours. It will get better, we promise!
Body Language of Canine Anxiety

- Slight cowering
- Major cowering
- Hyper vigilant, looking in many directions
- Panting when not hot or thirsty
- Brows furrowed, ears to side
- Licking lips when no food nearby
- Acting sleepy or tired when they shouldn’t be tired
- Moving in slow motion, walking slowly on floor
- Suddenly won’t eat, but was hungry earlier
- Moving away
- Pacing back and forth
Doggie Language

Starring Boogie the Boston Terrier

Alert
Suspicious
Anxious
Threatened
Angry

"Peace!"
look away/head turn

"Stressed"
yawn

Stressed
noise lick

"Peace!"
shift ground

"Respect!"
turn & walk away

"Need Space!"
wide eye

Stalking

Stressed
scratching

Stress Release
shake off

Relaxed
soft ears, blinky eyes

"Respect!"
offer his back

Friendly & Polite
curved body

Friendly

"Pretty Please!"
round puppy face

I'm Your Lovebug
belly rub please

"Hello I Love You!
greeting stretch

I'm Friendly!
play bow

"Ready!"
prey bow

You Will Feed Me

Curious
head tilt

Happy
(sit hot)

Overjoyed
Happy

"Mmmm..."

I Love You, Don't Stop

© 2011 Lili Chin www.doggiedrawings.net
Adopting Your Foster From Your Home Is Easy!

If your foster is spayed/neutered, microchipped and vaccinated, they can be adopted right from your home!

All the adopter needs to do is:

1. Fill out the dog or cat **adopter survey**
2. Fill out the **adoption agreement**
3. Pay the adoption fee
   - Pay the $19 licensing fee check or money order *(dogs only)*

You or they can either bring these in to us physically or mail them to:

**Pima Animal Care Center**
4000 N Silverbell Rd
Tucson, AZ 85745

Just make sure we get the paperwork and fees within two (2) days of the adoption!

Thank you for being a life-saving foster parent with Pima Animal Care Center!

Get all the papers and the adoption packet here: https://goo.gl/qNFnCA
DATE TO FOSTER: __________________

FOSTER CARE AGREEMENT

I, ____________________________, agree to act as temporary Foster Home for Pima Animal Care Center (herein known as PACC.) I agree to abide by the following conditions whenever fostering any animals for PACC.

All animals entering foster care must have gone through PACC protocols prior to leaving PACC.

1. Any animal(s) fostered by me will be kept in a PACC-approved facility. I understand that any animal(s) I foster is/are the property of PACC, and I agree to turn it/them over to PACC immediately upon request. I agree to bring any animal(s) fostered by me to the shelter for exams, vaccinations, weight checks, or other reason deemed necessary by PACC at a mutually agreed upon date and/or time.

2. I understand that I am responsible for adhering to all PACC standards of care and applicable local and state laws dealing with animal welfare.

3. I agree to a premises check upon the request of PACC which can include a visual inspection of the living quarters of all PACC foster animals in that environment and testing for transmissible disease.

4. Any animal(s) fostered by me will be fed, watered and exercised appropriately. I agree to provide an adequate and nutritious diet, including any necessary supplements, as recommended by PACC. I also agree to abide by any instructions given by PACC regarding the feeding of specific brands or types of supplemental food and/or nutritional supplements to my foster animals. Although PACC will make every attempt to furnish food and/or litter for those foster care volunteers who are unable to afford these supplies on their own, I understand that the availability of these supplies is based on donations from the public and limited to stock on hand and that I will be responsible for providing necessary supplies in the event that they are not available through PACC. PACC cannot and does not guarantee to be able to provide free food, litter or supplies for my foster animals.

5. I will not allow any foster dogs or puppies to have any unsupervised off-leash time. I will provide a kennel, crate and/or securely fenced yard for their safety. I will not allow foster cats or kittens to go outside at anytime except to transport them to and from the shelter or to a veterinarian, if needed. I agree to transport any foster cats, kittens, puppies and small dogs in a sturdy carrier. I agree to transport any foster animal(s) in an enclosed vehicle only, and I will not allow them to ride in the bed of a pickup or a convertible.

6. I agree that animals will not be kept outside unless otherwise discussed and approved by PACC.

7. I understand that PACC will take every precaution to ensure that any animal(s) I foster are reasonably healthy and that any known health problems will be disclosed to me prior to my taking the animal into my home, but PACC cannot be held responsible for any unforeseen health problem that may develop after the animal(s) is/are in my care. I understand that PACC may require me to return my foster animal(s) to the shelter to assess or treat any health problem, at its discretion.
8. I understand that I am not authorized to seek outside veterinary care for PACC foster animals without approval from PACC staff or the PACC foster coordination team and may be dismissed from the foster program for doing so. If I choose to treat the animal(s) at a veterinarian of my choice, I understand that I will assume full responsibility for payment of the vet bill, and that PACC will be unable to reimburse me for any such payment.

9. I agree to provide adequate, positive socialization for any animal(s) fostered by me to help ensure their temperament will be as sound as possible. I also agree, when requested, to give a progress report to PACC. I agree to bring my foster animal(s) into the shelter for any required vaccinations, de-worming, or other medication prescribed and provided by PACC at no cost to me. When the foster period is over, I will call PACC to return the animal(s), and will do so at the agreed upon time.

10. I agree to keep my foster animal(s) separate from my own pets, and that the possibility of foster animals fighting, injuring, or spreading illness to my own pets does exist. I agree that I will keep my own pet up to date on vaccines and de-wormers according to my own veterinarian, while I am fostering any animal(s) for PACC. I understand that if I choose to allow my foster animal(s) and my own pet(s) to have access to each other, I do so at my own risk, and will not hold PACC liable for any illness or injury that may occur to my own pet(s).

11. I agree to keep PACC animals safe from harm/illness as a result of contact with resident pets.

12. I understand the potential for contagious illness is high in animals. Therefore, I agree not to mix any of my foster animals or animals from more than one litter unless approved by PACC. I also agree not to foster animals from any other organization while I am fostering for PACC, unless granted specific approval by PACC.

13. I understand that Foster Coordinators/ PACC staff have the right to limit the number of animals in my care at any given time.

14. I assume responsibility for any events that occur in connection with my fostering of an animal for PACC. I understand the possibility of my children or others being bitten, scratched, or contracting disease does exist. I agree to be responsible for my children and anyone else handling any animal(s) fostered by me in a safe and hygienic manner, and will not hold PACC responsible for any injuries that may result from my failure to do so. I AGREE TO NOTIFY A PACC REPRESENTATIVE IMMEDIATELY OF ANY BITES THAT BREAK THE SKIN that occur to any person or animal while any foster animal is in my care.

15. Any animal fostered by me is to be adopted to a permanent home only under the supervision of PACC, to an adopter approved by PACC, even if the adopter is me or a member of my household. All foster animals MUST be returned to PACC for sterilization and completion of adoption paperwork prior to permanent adoption. I understand that if I find a suitable home for any animal that I am fostering, all of the above conditions must apply, and that the adopter must pay the adoption fee.

16. I understand that the Pima Animal Care Center cannot and does not make any representations or warranties, either expressed or implied concerning the temperament, habits, health, pedigree, disposition, age, sex or background of this animal and that I have no right to a reimbursement of medical, adoption or other professional fees. Furthermore, I understand that the animal’s future reactions to me, my family or any other person are completely unpredictable because animals, like people, have their own personalities.

17. In consideration of receiving any PACC foster animal, I, as a foster caregiver, hereby release Pima County, its officers, agents and employees from all claims of injury or damage that a fostered dog/cat/other may cause me or my property. I agree to hold harmless, defend and indemnify Pima County, its officers, contract veterinarians, agents and employees from any and all claims of liability to other persons for injuries or damage arising out of or in connection with services of this program or caused to them or their property by any animal fostered through Pima Animal Care Center.
18. If for any reason, I do not comply with all provisions of this agreement, I agree to return the fostered animal to Pima Animal Care Center upon demand of the enforcement agent.

19. I acknowledge that a staff member has reviewed documented information about this animal with me and that I have received said documentation in writing. I am fostering with awareness of any documented medical or behavioral history.

**I have read and agree to the above terms:**

Print Name___________________________ Signature___________________________
Email ____________________________________ Phone_____________________
Date________________________
Pima Animal Care Center

Workplace Culture Expectations

Create and Maintain a Safe Workplace:
• Take responsibility for keeping yourself, coworkers, volunteers, visitors and animals safe.
• Be part of creating and maintaining a culture of safety, even when you’re in a hurry.
• Know your own limitations and seek help when needed.
• Bring safety concerns to the attention of your supervisor.

Strive for Excellence
• Make customer service a priority and strive to constantly improve the customer experience, both internally and externally.
• Be willing to continue to learn and improve oneself professionally through training, reading and other learning opportunities.
• Educate yourself on national and regional best practices in animal welfare.
• Be thorough, careful and precise in all work.
• Think and act constructively and look for solutions to make things better for animals and people.

Support a Collaborative Animal Shelter:
• Practice “we” thinking. We achieve goals together or not at all.
• Understand that whether as an individual or work groups, we all share the same goals and play different, valuable roles in achieving them.
• Support, mentor and uplift coworkers.
• When faced with conflict with individuals or between teams, focus on the situation or problem rather than the individual(s).
• Maintain constructive relationships with coworkers and between teams.
• Lead by example.
• Set each other up for success by sharing information, helping each other and keeping workspaces organized and stocked with supplies.

Demonstrate a Commitment to Healthy Communication:
• Communicate with staff, volunteers, other professionals and the public in a professional, positive and helpful manner.
• Respond to emails, phone calls and in-person requests in a timely manner.
• Deliver and receive complaints, suggestions and other communications in a respectful and openminded manner.
• Share information that affects others with them in a timely manner.
• Take a stand to stop gossip, grudges, cliques, conflicts and negativity and be part of solutions.
• Take time to listen and understand before responding.
Be Respectful:
• Respect different opinions and workstyles.
• Respect decisions made and directives given.
• Show compassion for and have patience with your co-workers.
• Respect all employees and volunteers equally, regardless of job title, seniority, position or opinion.
• Expect differences, know differences are not wrong and how to handle conflict with individuals or teams constructively.
• Look for the contribution each person makes in helping animals and people in need.

Promote Trust:
• Take responsibility for yourself and be accountable for your own actions.
• Commit to working for a safe, humane future for animals and people.
• Build trust in all your interactions, regardless of who they are with.
• If you have questions or concerns, communicate upward, rather than complaining to or gossiping with others.
• Provide accurate, thorough, objective documentation.
• Follow instructions carefully, meet deadlines when assigned.
• Ask for help and training when you don’t understand something.

Acknowledge the Emotional Aspect of Our Work:
• Remember to have a sense of humor, but never at the expense of others or professionalism.
• Identify healthy ways to reduce and relieve stress.
• Take care of yourself, paying attention to your work/life balance.
• Find appropriate ways to express strong emotions as they arise.
• Respect others’ response to emotions - they may be different than yours.
• Treat your colleagues as members of your Animal Services and police department family. ☑ Have fun!

Show Appreciation:
• Remember why you have chosen to work in animal welfare.
• Practice appreciation at all levels and every day.
• Acknowledge people when they do good things. Shout-outs should be a daily occurrence! ☑ Thank others when they make your day better and brighter.

Be Safe and Compassionate When Handling Animals:
• Treat all animals in your care with patience, kindness and compassion.
• Become adept at reading animal behavior to make sound, safe handling decisions.
• Pursue and take advantage of training opportunities offered at the shelter to help you become a better animal handler.
• Recognize each animal is an individual and should be treated as such. Avoid stereotypes and generalizations about breed, type, etc.
• Model safe, humane handling to other staff, volunteers and the public. You are the expert.
"I acknowledge I have received, read and understand the PACC Workplace Culture Agreement and I agree to follow it."

Print Name _____________________________________ Date _________________

Signature___________________________________________
Date of Foster: __________________________

PIMA COUNTY
PIMA ANIMAL CARE CENTER

Dog Adoption Survey

Please circle all answers

Date __________________________

You must have a valid photo ID

First name __________________________ Last name __________________________

Address __________________________ Apt. / House # __________________________

City __________________________ State __________________________ Zip __________________________

Home Phone __________________________ Work phone __________________________ Email __________________________

Emergency Contact: First name __________________________ Last Name __________________________ Phone __________________________

1. I have owned a dog before: YES NO Currently

2. I currently own: DOGS CATS OTHER How many?
   Breed/species __________________________ Male/Female

3. My dog needs to be good with children under the age of 10 years: YES NO

4. My dog will be: Inside Outside Both Fence Type _______ Fence Height _______ Dog Door YES NO

5. When I am not home, my dog will spend time: Outside In a Garage In a Crate In the House

6. I want a dog to hunt or herd with me: YES NO

7. I want a dog that is enthusiastic in the way he / she shows love to people: Not at all Somewhat Very

8. I would like my dog to be like: A marathon runner A brisk walker, 1 - 2 times a week A couch potato

9. I am comfortable doing this level of training with my dog to prevent destructive behavior such as, jumping, stealing food, pulling on the leash: No Training Some Training A Lot of Training

10. I am financially capable and prepared to provide medical treatment when / if needed: YES NO

Is there anything else we can tell you about the pet you’re interested in?

PACC staff only: A P D Explain __________________________

How did you hear about this pet?

☐ Facebook ☐ Foster to Adopt ☐ Event ☐ Next-Door
☐ Walk-In ☐ PetHarbor ☐ Foster-Event ☐ Web
☐ News ☐ Craigslist ☐ Foster ☐ Other
PIMA COUNTY PET ADOPTION AGREEMENT

By adopting a dog/cat and by signing this form, the adopting party agrees to comply with all provisions of this agreement.

If the pet is to be held for spay or neuter surgery, the adopter agrees to reclaim the animal following surgery as directed by the veterinarian. Ownership of adopted animals unclaimed within 12 hours of the arranged pick-up time revert from the adopter back to Pima Animal Care Center.

I understand that the Pima Animal Care Center cannot and does not make any representations or warranties, either expressed or implied concerning the temperament, habits, health, pedigree, disposition, age, sex or background of this animal and that I have no right to a reimbursement of medical, adoption or other professional fees. Furthermore, I understand that the animal’s future reactions to me, my family or any other person are completely unpredictable because animals, like people, have their own personalities.

I understand an animal that appears healthy when adopted may, despite PACC’s best efforts, become ill. The animal I am adopting may or may not be ill at the time I take custody and ownership. I will immediately take my new pet, to my veterinarian, at my expense, if it stops eating, is listless, vomits, has diarrhea, or exhibits other disease symptoms. If I am unable or unwilling to pursue veterinary care at my private veterinarian following adoption, I understand I may return the animal to PACC. If the animal is returned to PACC due to illness or injury, ownership will revert to PACC who will evaluate the animal to determine whether the animal will be provided medical treatment, placement or euthanasia. PACC does not pay any medical expenses for animals it does not own.

Pima Animal Care Center reserves the right to conduct premise inspections before and after the adoption of the animal.

I assume full responsibility to provide proper food, water, shelter, veterinary care, exercise, and a safe environment for this animal.

In consideration of receiving this animal, the adopting party hereby releases Pima County, its officers, agents and employees from all claims of injury or damage which this dog/cat may cause the adopter or the adopter’s property. The adopting party further agrees to hold harmless, defend and indemnify Pima County, it’s officers, contract veterinarians, agents and employees from any and all claims of liability to other persons for injuries or damage arising out of or in connection with services of this program or caused to them or their property by this dog/cat adopted by the adopting party.

If for any reason, the adopting party does not comply with all provisions of this agreement, the adopting party agrees to return the adopted animal to Pima Animal Care Center upon demand of the enforcement agent.

I acknowledge that a staff member has reviewed documented information about this animal with me and that I have received said documentation in writing. I am adopting this animal with awareness of any documented medical or behavioral history.

My signature below attests that I agree to the alteration surgery and have read and understand this agreement.

Adoption Date: ______________ Signature of Adopter: __________________________
Name: ________________________ Phone: ______________________ Phone 2: _______________________ 
Address: ______________________ City __________ State ______ Zip ____________
Animal’s Name: __________________ Animal ID # _____________ Microchip ____________
Contact Information

For medical emergencies occurring outside of regular office hours, please call

520-724-5988

In an emergency, please try to text your foster coordinator first, text EMERGENCY with a description of what is going on.
If you do not hear back from your foster coordinator within 5 minutes use the medical emergency line.

Rosio Reyes - Medical & Neonatal Foster Coordinator
Rosio.reyes@pima.gov
520.247.6491 (call or text)
Wednesday – Sunday 9am-5pm

Rosio will be handling any animal that is currently housed in ICU/clinic/Ringworm Room/Calici Room.

These are animals with more serious medical cases.

Rosio also handles neonates or animals that are too young to be in the shelter. Approx: 3 months or younger.

Patricia O’Grady – Dog Foster Coordinator
Patricia.O’Grady@pima.gov
520.330.0527 (text is best)
Saturday – Monday 9am-5pm
Tuesday- Wednesday 11am-7pm

In addition to adult dogs, Patricia targets long stay and behavioral dogs. She is the point of contact for any dog in the shelter over 4 months of age, which does not fall under medical.

Rachel Jones – Post Placement Foster Coordinator
Rachel.jones@pima.gov
520.873.7647 (call or text)
Tuesday- Friday 11am-7pm
Saturday 9am-5pm

Rachel works on helping foster parents get their foster pets adopted!!! She will be working directly with foster parents to network, market, advertise, and gain exposure for their foster pets through social media, the shelter, or offsite events.

Cynthia Franco – Cat Foster Coordinator
Cynthia.franco@pima.gov
520.330.6262 (call or text)
Monday- Tuesday 11am-7pm
Wednesday 9am-5pm
Thursday – Friday 11am-7pm

Cynthia works with long stay and behavioral cats but will be assisting with a variety of other cats in and out of the shelter.

Danielle Harris – Adoptions / Events
Danielle.Harris@pima.gov
If you want to take your foster to an adoption event please give Danielle 24/48 hours notice.

Pet Support Desk: 520-724-7222 Daily 9a-5p

Please join Our PACC FOSTER FACEBOOK GROUP
https://www.facebook.com/groups/paccfoster

Our Facebook group is a great source for information. We encourage all of our fosters to join so they can utilize the wealth of accumulated knowledge by fellow fosters. We also list links to additional online resources to help with things such as Training, Grooming, Behavior and other important contact information.
Quick Reference Links

**Adult Dog Foster Manual Online**
https://goo.gl/QBfpwk
To view an electronic version (or larger) of this manual scan the QR code to the left (or visit the link above).

**Foster Class Schedules**
https://goo.gl/EVpbVV
To sign up for more great PACC Foster Classes scan the QR code to the right! Or Visit the link above.

**To Schedule a Foster Return**
https://goo.gl/3878bc
If you know in advanced you will need to return a foster pet, Schedule an appointment with your foster coordinator. 48 hours advanced notice is recommended for scheduling planned returns of foster pets.

**Clinic Appointments**
https://goo.gl/FivksP
To schedule appointments, checkups or any medical needs!

**Adoption Paperwork**
https://goo.gl/qNFnCA
Find out adoption fees, get a blank copy of the paperwork to have the adopter fill out and a copy of the adoption packet to give to the adopter!

### Other Foster Care Manuals Online

<table>
<thead>
<tr>
<th>Manual</th>
<th>Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Cat</td>
<td><a href="https://goo.gl/43gqCm">https://goo.gl/43gqCm</a></td>
</tr>
<tr>
<td>Medical &amp; Neonatal Kittens &amp; Puppies</td>
<td><a href="https://goo.gl/gfXPmj">https://goo.gl/gfXPmj</a></td>
</tr>
<tr>
<td>Marketing Your Fosters!</td>
<td><a href="https://goo.gl/7a7mim">https://goo.gl/7a7mim</a></td>
</tr>
</tbody>
</table>

Thank you for fostering! #FostersSaveLives #PACCFoster