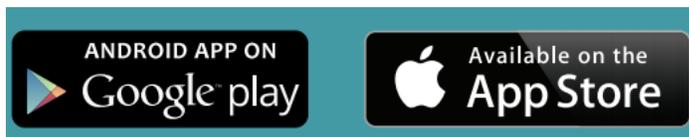# How to Download and Register for Maddie's Pet Assistant

Maddie's Pet Assistant is available for iOS (iPhones) and Android smartphones and tablets.

From your phone or tablet, you can:
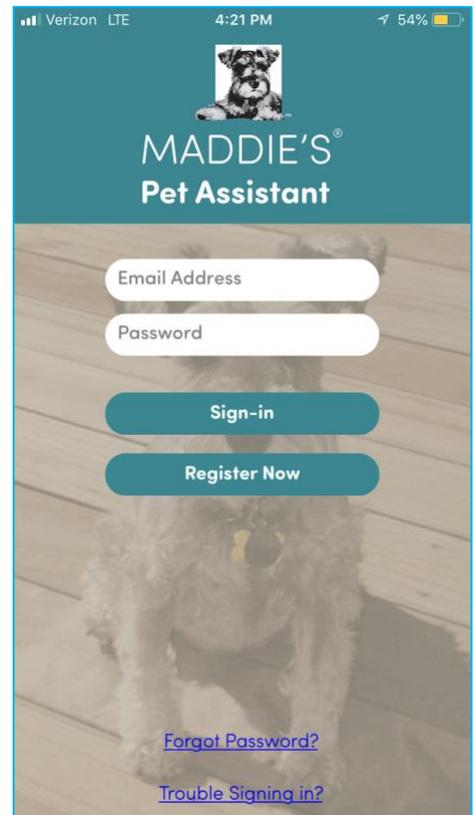
1. Go directly to your Google Play or Apple Store

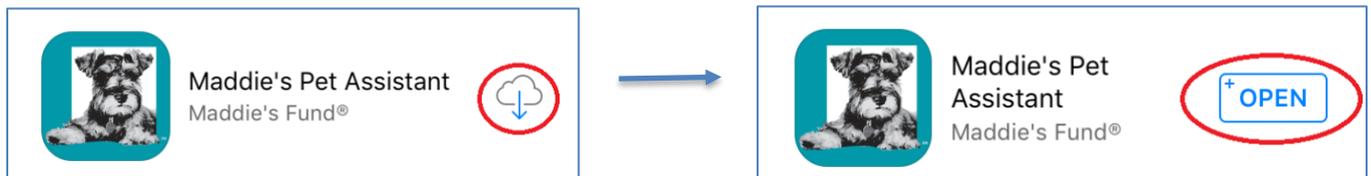2. or, open the below links from your device's email inbox

   Open Google Play
   Open Apple Store

3. or, scan the Maddie's Pet Assistant QR code

From the Apple Store:

1. Confirm that you are on the Maddie's Pet Assistant page.
2. Click the **Cloud** or **Install** button to download.
3. Once the app is downloaded, click the **+Open** button.
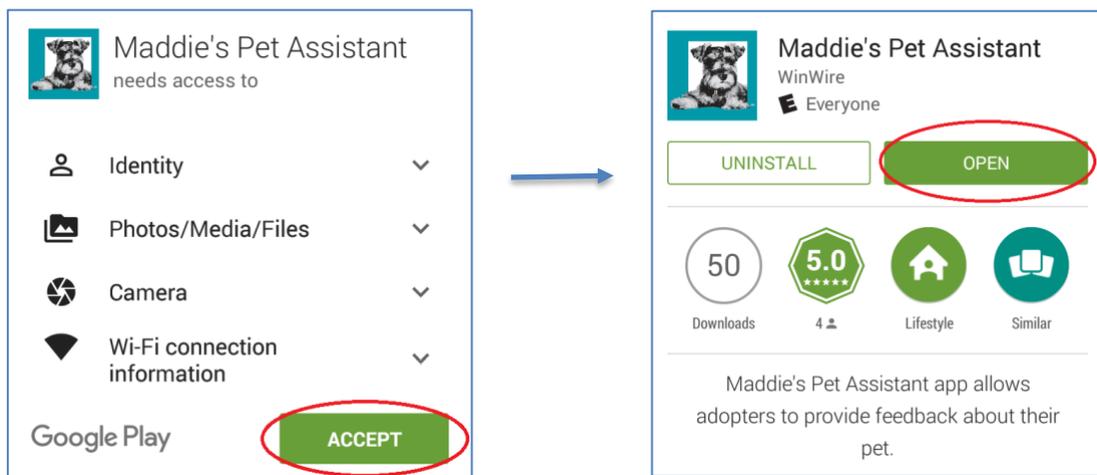

From Google Play:

1. Confirm that you are on the Maddie's Pet Assistant page.
2. Click the green **Install** button to download.

3. Click the green **Accept** button.
4. Once the app is downloaded, click the green **Open** button.

Registering for Maddie's Pet Assistant

If you don't have an account already, you'll need to Register for Maddie's Pet Assistant.

1. Click the **Register Now** button on the Log In screen.
2. Enter your **Email Address** twice and click **Next**.
3. Enter your **First** and **Last Name**, and create a **Password**.
   - Your **Phone Number** is completely optional, but adding it will help your organization contact you if needed.

A window will pop-up asking if you would like to receive **Notifications** on your device. Click **Allow**.

This will enable us to send you communications like vaccination reminders, survey reminders and automated advice as a push notification.
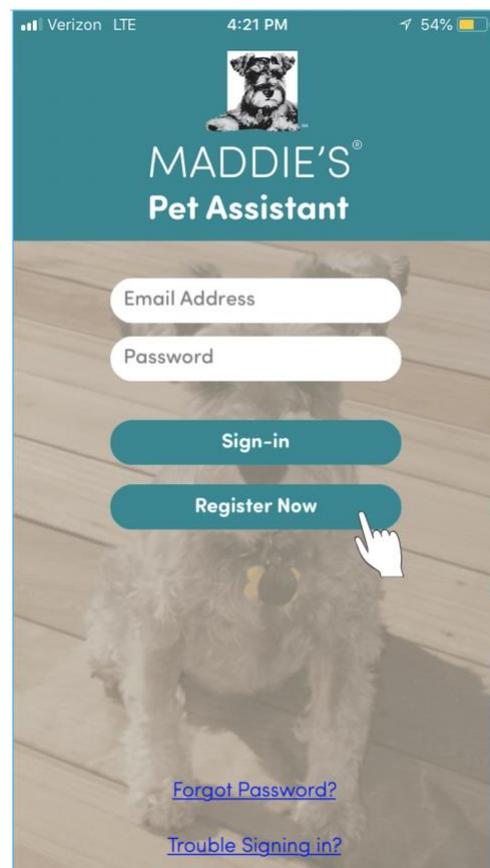
Registering Your Pet through the About Your Pet Screen

You will have the option of entering all of your pets now or adding them at a later time via the Settings menu. Pets can be entered as individuals or grouped as a litter of kittens/puppies.

The following fields are required: Pet Name, Species, Date of birth, Relationship, Start of Care Date

Forgot your password? Or password not working?

Simply click on the '**Forgot Password?**' link on the Maddie's Pet Assistant **Log In** screen. A pop-up screen will appear. Enter your email address and click **OK**.
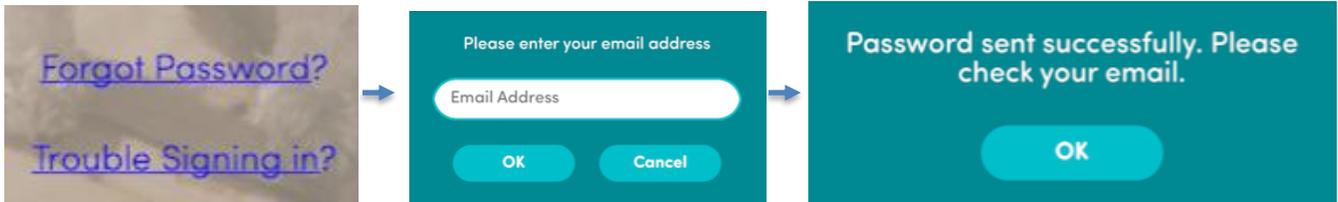
Within the next few minutes, you should receive an email entitled "**Reset Mobile App Password**." Please use the new **Username** and **Password** provided in this email to log into the MPA mobile app.