

All About My Favorites in Maddie's Pet Assistant

This document will show you how 'My Favorites' display in the mobile app; tell you more about the default favorites for each pet category; how to manually add a document as a "My Favorite" to the MPA website; and more.

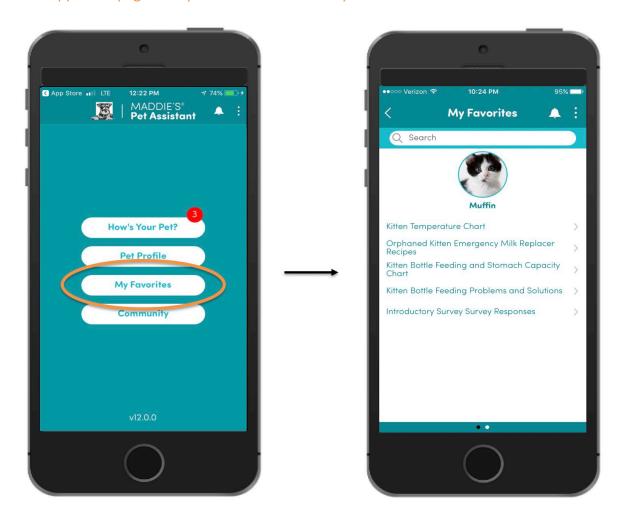
My Favorites in the Mobile App

By clicking on the My Favorites button in the mobile app, foster caregivers/adopters can view:

- 1. Useful documents about bringing a pet into their home, or
- 2. Advice they received from the app that they have tagged as a favorite.

How It Looks

Mobile App Homepage >> My Favorites Button >> My Favorites Screen

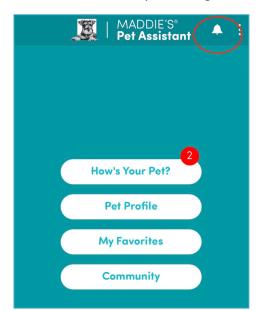


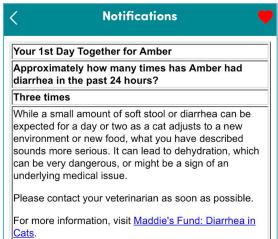


'Favoriting' Automatic Advice

End Users (e.g., foster caregivers or adopters) can 'favorite' any automatic advice the app sends them. Submit Survey >> Notifications Bell >> Favorite Icon>> My Favorites Screen

When a survey is submitted, advice is available via the **Notifications Bell** Icon. A person can 'Favorite' a Notification by touching the **Heart Icon** at the top right hand corner of the mobile app screen.

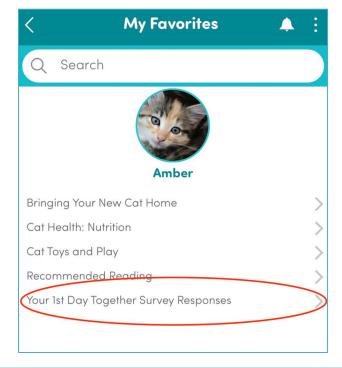




Response notification successfully marked as favorite.

OK

When selected, the Notification will be viewable in the end user's list of My Favorites.







Default Documents

The app comes with preloaded, best-practice, starter documents selected by Maddie's Fund, but your organization can add to or disable the use of any of those documents, as you see fit.

Foster Kittens Under 8 Weeks of Age:

- Temperature Chart for Kittens
- Stomach Capacity Chart for Kitten Bottle Feeding
- Emergency Milk Replacer Recipes for Orphaned Kittens
- Physical Exam Sheet for Orphaned Kittens
- Problems and Solutions Chart for Kitten Bottle Feeding

Fostered or Adopted Cats Over 8 weeks of Age (Juvenile, Adult, Senior):

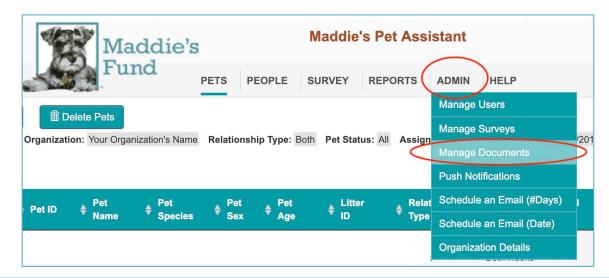
- Scratching Posts
- Bringing Your New Cat Home
- Cat Health: Nutrition
- Cat Toys and Play
- Recommended Reading

Fostered or Adopted Dogs Over 8 weeks of Age (Juvenile, Adult, Senior):

- Feeding Your New Dog
- Housetraining: Building Healthy Habits
- And, more coming soon

How to Manually Add or Disable a 'My Favorite' Document in the MPA Website

If you have Admin access, click on the Manage Documents dropdown option in the MPA Website.



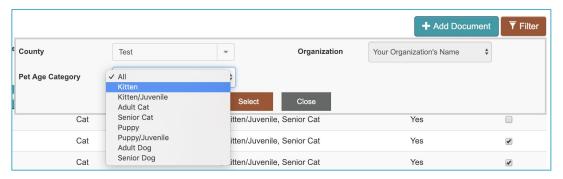




This will take you to the Admin>> Manage Documents Screen.

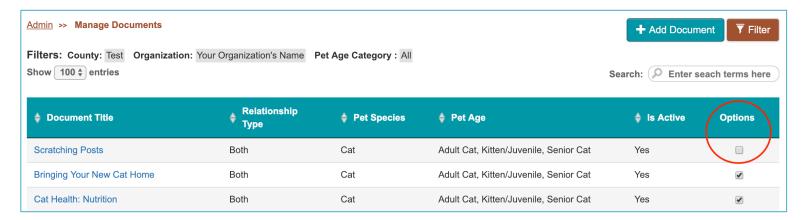


If you click on the **Filter Button**, you can specify which documents you'd like to see listed, by **Pet Age Category** (e.g., kitten, juvenile, adult, etc.).



How to Disable a Default Document

If you would like to **Disable** the use of a Defaulted (Maddie's Fund) document uncheck the **Options Checkbox.**







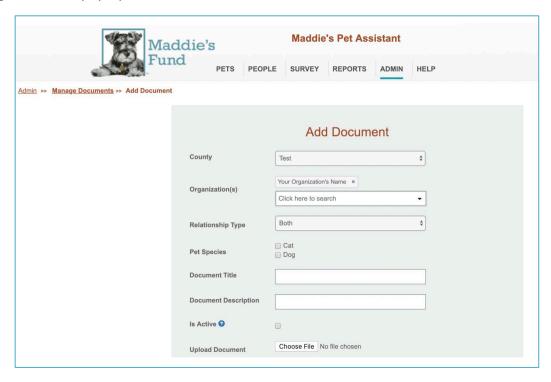
How to Add a Document

If you'd like to add a document, click on the **Add Document** button.

Admin>> Manage Documents>> Add Document



The following screen will pop up.



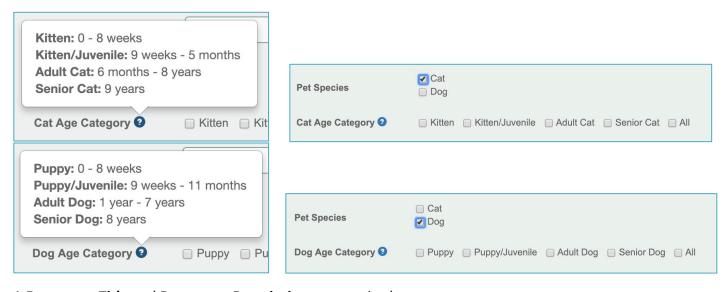
Designate the document for either foster caregivers, adopters or both, by selecting **Relationship Type**.







Designate which **Pet Species** the document is for – either cats or dogs only. When you select a species, a list of **Pet Age Categories** will appear. At least one selection is required; you can select multiple age groups.

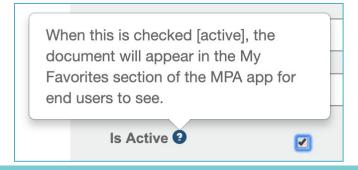


A **Document Title** and **Document Description** are required.

*The **Title** will appear in the mobile app for end users to see, but the description will not (that is for your organization's viewing only).



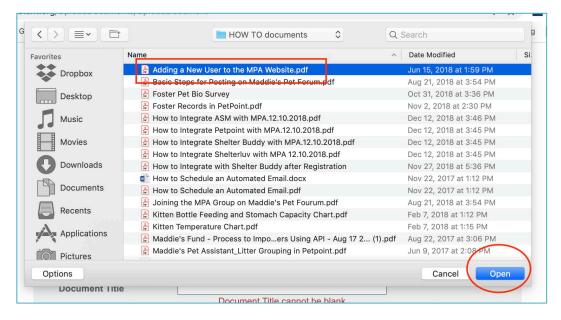
In order for a document to become "live" for end users in the **My Favorites** section of the mobile app, you must check the **Active Checkbox** (e.g., Checked = Visible to End Users, Unchecked = Not Visible to End Users).







Upload the Document, by clicking on the **Choose File** button. Click on the document you'd like to share and then select **Open**.



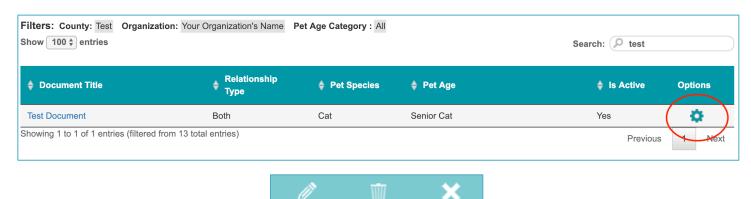
The file should upload quickly. Once the form is completed, click on the **Submit Button** to save.



How to Disable or Delete an Added Document

This process will be slightly different than how you may have disabled a default, Maddie's Fund Document (as you don't have the ability to delete it from the Website completely; you can only disable the use of it).

If you would like to **Disable** the use of a document your organization had previously added, click on the **Gear Icon**. You can choose to **Delete** the file, by clicking the **Trash Icon**, or you can **Edit/Disable** the file, by clicking on the **Pencil Icon**.







The **Pencil** (or **Edit**) **Icon** will bring you back to the document's form where you can elect to make changes, upload a new document to a previous title, or make the document **Inactive**.

Admin>> Manage Documents>> Edit Document



For support, you can email mpa@maddiesfund.org and/or join our MPA group within the Maddie's Pet Forum: https://maddiespetforum.org/group/maddie-s-pet-assistant/.

