



Maddie's Fund

#ThanksToMaddie



**Best Friends
Vet Access**

A veterinarian at your fingertips

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What is the Best Friends Vet Access App?

- A mobile app that allows people to call, video conference or text a licensed veterinarian 24/7, 365 days a year.
- The app is available for anyone to download and use for a small monthly fee, and #ThanksToMaddie fosters can use the app for free!*



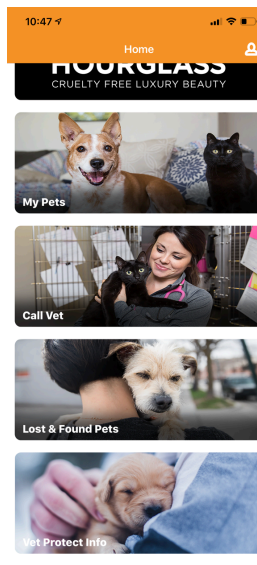
*While user licenses last

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How can Vets Help Via The App?

- When a foster contacts a vet using the app, the vet advises if issue can be resolved at home (and how to do so), if requires an in-person vet visit, or if foster should seek immediate medical assistance at an emergency clinic.
- Veterinarians can answer medical, dietary and even behavioral questions about pets.
- Vets cannot prescribe medication via the app.
- Your organization's portal for the app keeps clear records of calls and vet recommendations for each foster/staff animal.



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About the Vets

- 80 licensed vets
- at least 5 years experience
- App can be translated into 110 languages.



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Success!



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For Org Administrators

- <https://network.bestfriends.org/opportunities/best-friends-vet-access-network-partner-fosters>
- Follow [instructional pdf](#) to add fosters.
- Send them coupon code for free access and [instructional pdf](#) on how to log in and use the app.
- It should only take a few minutes for fosters to receive their coupon code via email once you initiate the email.



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For Fosters

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- You'll receive a coupon code and instructions.
- Just download the app onto your smartphone, enter the "coupon code" emailed to you from Vets Plus More via your organization.
- Once activated, add your foster pet's information. To connect with a vet, click "Call Vet" and you'll get the option to video chat or text with a vet.



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App for Adopters

- You can also offer to staff or adopters for \$12.99 a month.
- For \$15.99 a month get emergency protect. Includes unlimited vet access, plus get payment up to \$3,000 toward an emergency vet bill.

A Vets Plus More veterinarian refers your pet for emergency treatment. Payment is processed and delivered directly to your choice of a registered emergency vet clinic by Vets Plus More. Rules and restrictions apply (see app for details).



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Connecting The Resources



**Help your foster volunteers to access
FREE veterinary care during COVID-19.**

- **Sign up your foster volunteers for Best Friends Vet Access, a mobile app that allows foster families to contact a veterinarian for free.** They can chat with a vet via video or text 24/7. The vet can advise if the situation can be handled at home or if an in-person vet visit is required. #ThanksToMaddie, this service is now available to foster volunteers working with any animal shelter or rescue group in the country while spots last.
- **Connect your foster volunteers directly with your shelter vet using PetPro Connect Telemedicine platform** for free video consults and messaging.
- **Sign up for a free online pharmacy with Covetrus** and send medications directly to foster homes.



* Offered only if telemedicine is allowed in your state, and if there are no requirements regarding the form of communication. Make sure to follow all VCPR (veterinarian-client-patient relationship) guidelines.

