



Telehealth Basics

Definitions & VCPR

1

The Jetsons



Tele-

-health

-medicine

-consulting

-triage

-monitoring



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Telehealth...

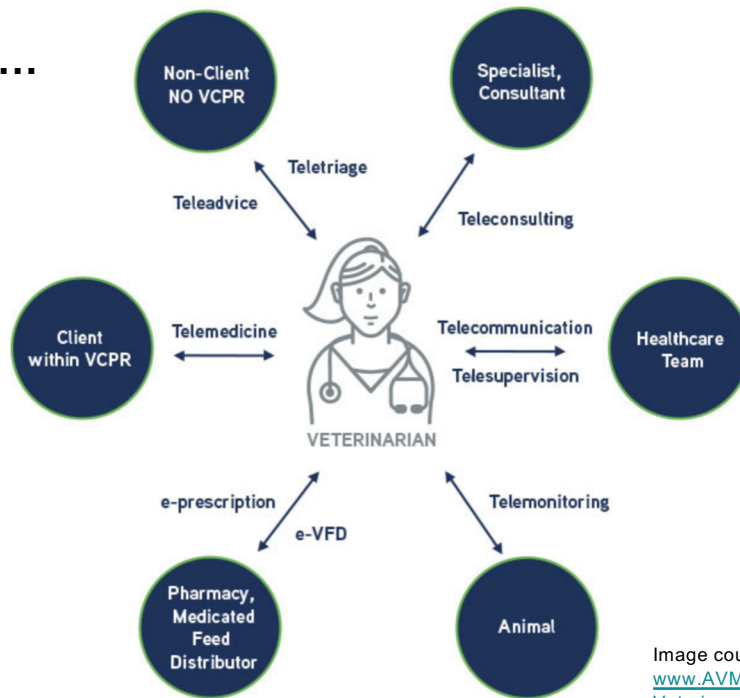


Image courtesy of
www.AVMA.org
[Veterinary telehealth: The basics](#)

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Telehealth...

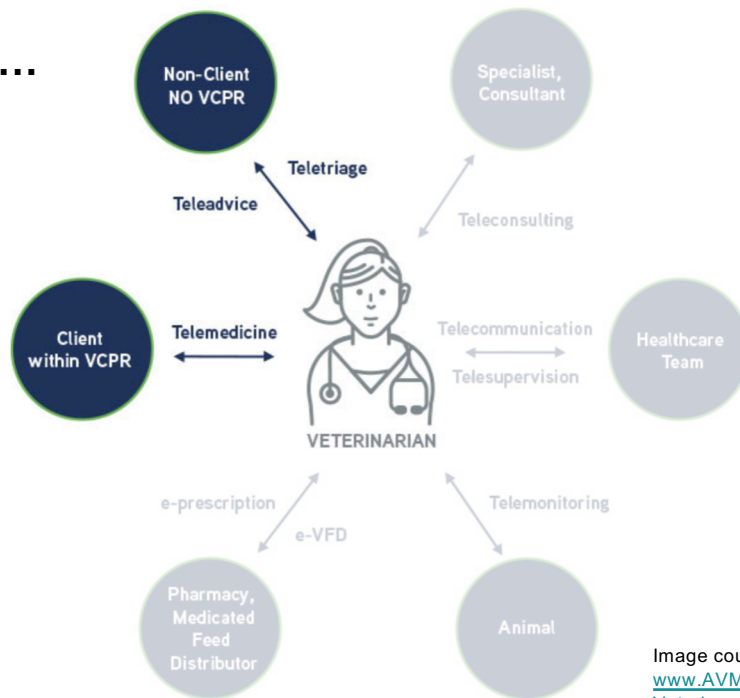
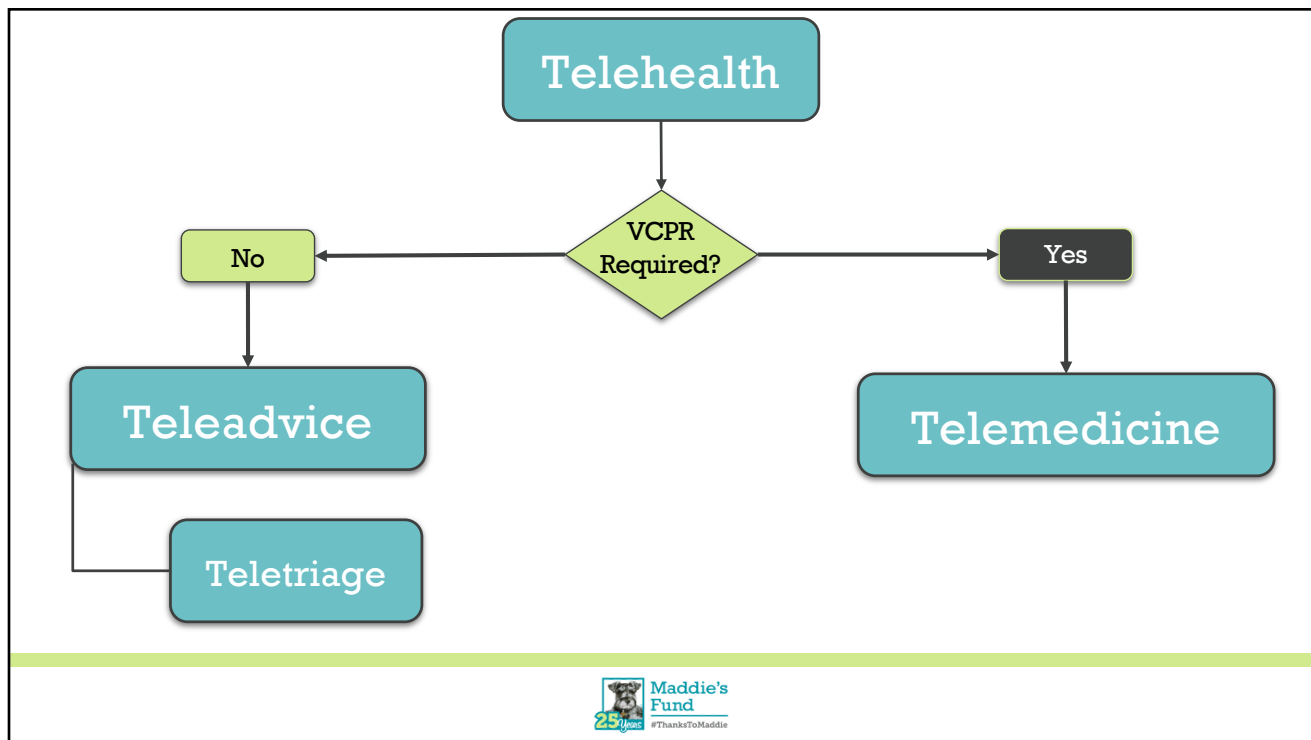


Image courtesy of
www.AVMA.org
[Veterinary telehealth: The basics](#)

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	Teletriage & Teleadvice	Telemedicine
Provide general information about conditions	✓ Yes	✓ Yes
Assist with general interpretation of lab work	✓ Yes	✓ Yes
Help clients make a decision about whether to take their pet to a vet sooner than later	✓ Yes	✓ Yes
Can engage <i>without</i> a VCPR	✓ Yes	✗ No
Requires an active VCPR	✗ No	✓ Yes
Can diagnose a condition*	✗ No	✓ Yes
Can recommend a specific treatment*	✗ No	✓ Yes
Can prescribe medications*	✗ No	✓ Yes

* Only if there is an active VCPR in place

Image courtesy of
[Maddie's Fund: Telehealth Basics](#)


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Veterinary-Client-Patient Relationship (VCPR)

- Establishing VCPR *generally* requires in-person visit
- Vague terminology - “timely,” “sufficient” etc.
- State-by-state
- COVID has changed things in some ways...

[AVMA’s Telemedicine and the VCPR](#)

[AVMA’s State-by-State VCPR](#)

[FDA’s Statement on VCPR re: COVID-19](#)



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Helpful Links

[AVMA’s Telehealth Basics](#)

[AVMA’s Telemedicine and the VCPR](#)

[AVMA’s State-by-State VCPR](#)

[FDA’s Statement on VCPR re: COVID-19](#)

[Maddie’s® Fund Telehealth FAQ](#)



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